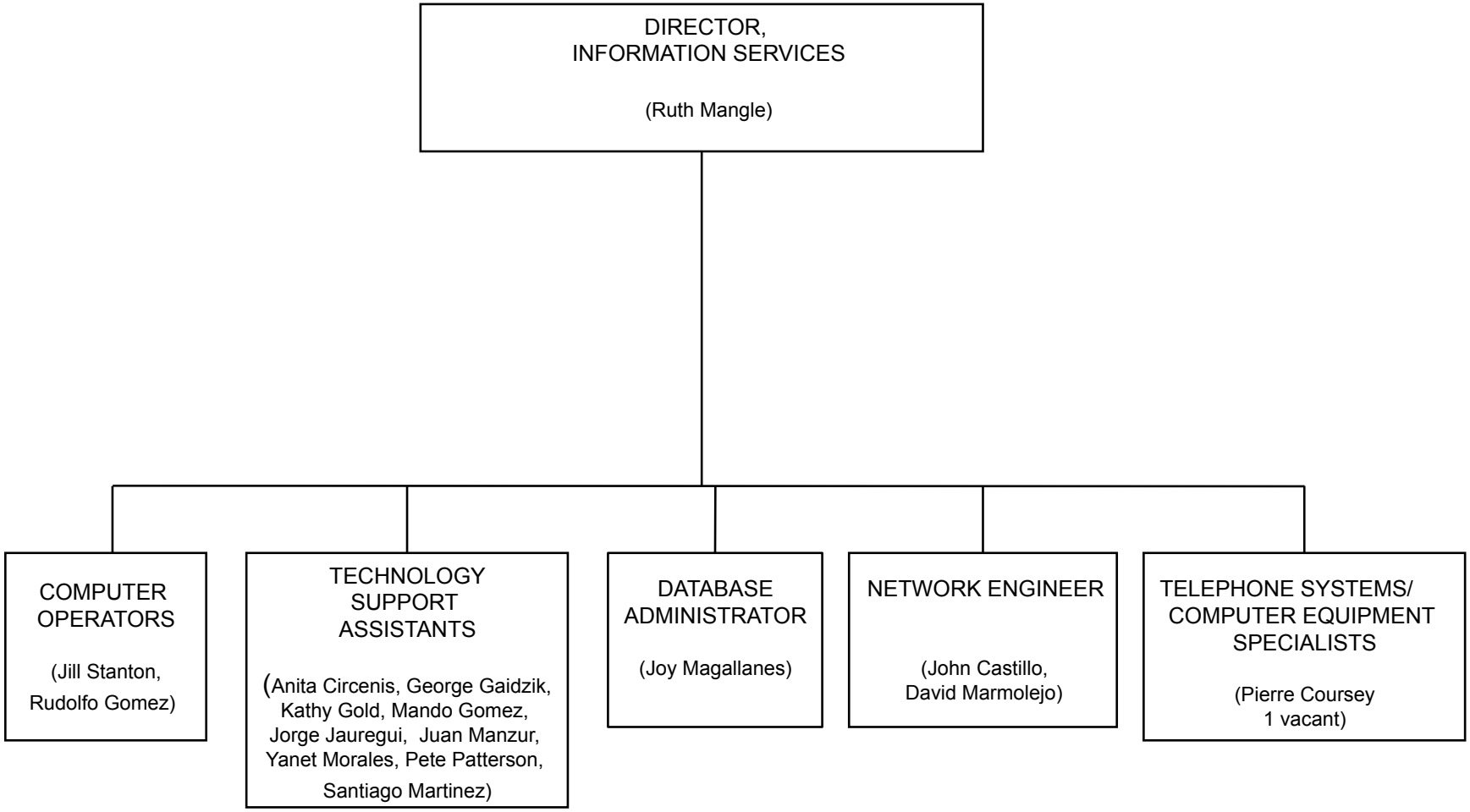INFORMATION SERVICES