

*SUMS 2 Algebra*  
*Teacher Frequently Asked Questions (FAQs)*

**Smartboard**

**Q: “The light on my smartboard is not green. What’s wrong?”**

A: There may be a problem with the connection. Check the black USB cable connected to your laptop. Unplug it and then plug it back in. Restart your computer so that the connection will update.

**Q: “The image on my computer is not appearing on the smartboard, I have a blue screen. What’s wrong?”**

A: The projector may not be set to mirror your image onto the smartboard. To fix this Macbook users should press the F7 key until you see your image on the screen. For PC users, press the “Fn” key along with the F key that has to squares on it. It differs from version to version but for newer PCs it is F4.

**Q: “The image on my computer is not appearing on the smartboard, I have a black screen. What’s wrong?”**

A: The projector may not be set to receive the right input. Click the button that says computer 1 to make sure it is on the right setting.

**Q: “I’m getting a message that says please clean the filter, what does that mean?”**

A: The filter collects dust easily and is on a timer, you will need to clean the dust and reset the timer. Email David and he can show you how. (dmarmolejo@smmusd.org)

**Q: “When I haven’t used my computer for a while it begins to flash on and off, what should I do?”**

A: This usually happens when you plug the USB into your laptop when it is already on. Keep the USB plug in and restart the computer.